



GREAT BEAR WEB DESIGN

Telephone (604) 885-2085 Toll-Free (888) 922-1003 Fax (800) 948-1949
success@greatbeardesign.com www.greatbeardesign.com

Scott Karstetter
smarttodolist.com

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Dear Scott,

My first impression was that your Smart To-Do List was clean and clear and I loved it. Over the years, I have tried a great many organizational applications and yet was still using my Outlook 'calendar' rather than its task feature to keep all of my to-do's, which was not working for me at all.

Then I noticed that I wanted my new Smart To-Do's to have a couple of features that mattered to me. So, I wrote you expecting to be ignored, and you responded in record time with a willingness to hear my suggestions. To my amazement you implemented my suggestions within days with a fully complete updated version – and it works perfectly.

In our line of work, we deal with a great variety of web applications every day and I must say that dealing with you and your Smart To-Do List has been one of the very best experiences I have had in my working career of 32 years.

I really appreciate your professionalism and fast responses more than I can say. If you ever create another product- I want to be one of the first to hear about it – I am sure it will be excellent!

A lot of businesses claim to be all about "excellence in business," but very few actually perform. You have provided me with excellence – thank you.

Sincerely,

Sunny Delmer
Great Bear Web Design & Photography